







CONSIDER DIGITAL TOOLS FOR ONLINE ENGAGEMENT

Disclaimer: ILG does not endorse any of these companies or tools. We have compiled the list based on tools that we have used, tools that other local agencies have used and tools that we've learned about at conferences, workshops and webinars.

	Interactive PDF. While scrolling through proposed plans, users leave comments, look up additional info, learn more with just one click, share experiences on social media.	<i>Inform Consult</i>
	311 service request app. Users can submit tickets, ask questions, take surveys, learn about road closures, receive status updates.	<i>Inform Consult Involve</i>
	Survey. Users decide to vote via email, text or voice. FlashVote filters results by physical addresses and share the results in 48 hours.	<i>Inform Consult Involve</i>
	Survey. Polco uses local voter databases to verify responses. Polco promotes the survey via social media and imbeds questions on the web.	<i>Inform Consult Involve</i>
	Interactive mapping and community forum. The platform for planning and zoning projects includes community forum and interactive maps to share plans, gather feedback, and visual preference data.	<i>Inform Consult Involve</i>
	Instant polls, surveys, idea mapping. The platform includes visual preference survey, dialogues, idea mapping, idea challenges (residents propose and vote on solutions).	<i>Consult Involve Collaborate</i>
	Interactive visual survey. The platform for urban and transportation planning. Participants provide feedback on planning options, identify priorities and alternatives and work through trade-offs.	<i>Inform Consult Involve Collaborate</i>
	Budgeting simulation. Educates residents about budget allocations and alternatives and gathers informed input about budget priorities.	<i>Collaborate</i>
	Interactive mapping and ideation. The platform for a wide range of projects includes surveys, forums, mapping, idea wall, budgeting.	<i>Collaborate</i>
	Crowdsourcing. Builds support for community-driven projects.	<i>Empower</i>